Social Media Intern - Comment Moderator



Project Title	Social Media Intern - Comment Moderator
Droloct Silmmary	Ensure a safe environment for all in accordance with the VA's comment policies for social media platforms to help promote the stories of Veterans.
Country	United States

Project Description

As a Comment Moderator intern, you will be making sure that threats, slurs, and other disruptive speech posted in the comment sections of the VA's Facebook, Twitter, and Instagram accounts are flagged for removal. This is to ensure a safe environment for all in accordance with the VA's comment policies for social media platforms. In addition, moderators are to monitor comments made by Veterans who are at risk of harming themselves or others and report them to the Veterans Crisis Line for immediate help.

As a Comment Moderator, you will be responsible for working closely with your team and other departments, contributing to team efforts, valuing team collaboration, and utilizing Salesforce Social Studio to flag comments. You should possess the following skills: self-motivated, clear communication, good time management, very organized, decision-making skills, technology skills, and being comfortable working in a virtual setting.

You will report to the Division Officer (DO) of Comment Moderatoration, the Department Head (DH) of Social Media, and the Executive Leadership Team (ELT) member of Social Media. You may also occasionally receive direction and/or guidance from the Executive Officer (XO) and the Department of Veterans Affairs employee(s) who oversee this department. You should have the ability to consistently access the internet and participate virtually, to understand and follow directions, and to write and speak clearly. Knowledge of social media platforms and common social media lingo is helpful. You must be enrolled in an accredited degree or certificate program. This internship requires that you work a minimum of 10 hours per week from September until May. Vacation/time off must be discussed with leadership.

The Department of Veterans Affairs' Digital Media Engagement Team internship is one of the largest and most established internship programs available through the Virtual Student Federal Service. This past year, our internship has hosted over 300 interns in various departments and leadership positions. If you want to join a team that is well structured and will offer meaningful work that will help you build skills that you can add to your resume, then we strongly encourage you to apply to our team.

Required Skills or Interests

Skill(s)	
Social media	management

Additional Information

For more information please visit https://dmeinterns.org/

Language Requirements

None